# SHRI Academy's Short Courses Terms and Conditions

- All training date(s) is/are accurate at time of publication.
- SHRI Academy reserves the right to:
  - Amend the dates whenever necessary.
  - Reschedule or cancel any course in the event of unforeseen circumstances and every effort will be made to inform the applicant &/or trainee at the earliest possible time via the mode of contact provided.

## Attendance:

- For WSQ Approved Short Course, trainee must achieve at least 75% attendance and must have passed the competency assessments to attain the **Statement of Attainment**.
- For IHRP Accredited Short Course, trainee must achieve at least 75% attendance and must have passed the competency assessments to attain the **Certificate of Completion**.
- For Professional Development Short Course, trainee must achieve at least 75% attendance to attain the **Certificate of Attendance**.

#### Course Materials:

- Soft copy of course materials will be emailed to trainees upon receipt of course fees/before commencement (no hard copy provided).
- In the event if trainee <u>does not fulfil</u> the funding criteria or fails to meet at least 75% class attendance or did not Pass the Assessment or for any other reason where the funding is not approved, the trainee or the sponsoring-company is required to <u>reimburse SHRI Academy the</u> funded portion of fees, without demand.

## Fee Payment:

- Course fees shall be paid upon the issuance of invoice once the course commencement is confirmed and prior to attendance of course.
- For those who are company sponsored and applied for funding support, payment for the course must be by the sponsoring company.
- Payment can be by Credit Card (VISA/MASTER/AMEX) Via Student Portal, eNETS (D2Pay) - Via Student Portal, PayNow, NETs, Cheque, Internet Banking. We do not accept cash payment.

Note: \*\*Course which is approved for SSG Funding, training voucher/ rebate or any other discount/ promotional code shall not be entertained.

\*\*Terms and conditions apply.

# Force Majeure:

o Release from obligations affected by Force Majeure:

If by reason of Force Majeure (hereafter defined) the institute is rendered unable wholly or in part to perform its obligations, then upon notice in writing of such Force Majeure to trainees as soon as reasonably practicable after the occurrence of the cause relied on, the institute shall be released from such obligations to the extent to which they are affected by the circumstances of Force Majeure and for the period during which those circumstances exist.

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- o 'Force Majeure;' herein means any of the following events:
  - (a) War, invasion, rebellion, revolution, insurrection or civil war;
  - (b) Act of Government
  - (c) Earthquakes, fire, lighting, storms, floods, or any other occurrence caused by the operation of the forces of nature;
  - (d) Strikes, lockouts, boycotts or labour disputes;
  - (e) Terrorism, sabotage or arson;
  - (f) Epidemic or infectious disease; or
  - (g) Any other event similar to any of the foregoing or any other event beyond the control of the institute.
- Please contact us at 6438 0012 or email us at <a href="mailto:shriacademy@shri.org.sg">shri.org.sg</a> if you have any questions about these terms and conditions.

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